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## INFORMATION SYSTEM AND RECORDS MANAGEMENT IN THE NIGERIAN PUBLIC SERVICE: PROBLEMS AND PROSPECTS

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## ABSTRACT

Developing and sustaining systems that produce, store, transmit, and process information is a priority function in public administration as the systems affect records management. This study, therefore, attempts to examine records management and information system in the Nigerian public service with a view to highlighting problem areas and prospects for improvement. Data for this study were collected mainly from documentary sources. The study revealed that the usual census of public servants is an admission that there are no reliable records in the Nigerian public service. However, with the introduction of computers, it is hoped, there will be a sustained development of reliable and effective management information system in our public affairs.

**KEYWORDS:** Record, Computer Management, Information System, Public Service.